



“ The move to hosting with GOSS was very timely. The day of the first snowfall saw traffic go up 100%, but the website had no loss of performance. ”

**WENDY PAIN, WEB SERVICES MANAGER,
NORTH YORKSHIRE COUNTY COUNCIL**

SECURE, SCALABLE, UK-BASED HOSTING

As websites and intranets become increasingly mission-critical, downtime can have a seriously, damaging impact on the business. Downtime or slow loading times cause user frustration as well as loss of revenue and reputation. Delivering fast, efficient online service should be a number one priority for any business that relies on its website to serve customers.

At the same time, any decision to move your website hosting to the cloud must be made with security and trust in mind. You need to know your content and data is fully protected at all times, and you need a hosting partner that's trusted by some of the largest public and private sector organisations in the country.

Top benefits

- ▶ Scalability to meet demand
- ▶ Continuous monitoring
- ▶ Protection from security threats
- ▶ Rapid-response technical support
- ▶ Service availability 24/7/365
- ▶ Full disaster recovery

“ Having our website hosted by GOSS has helped us to eliminate the risk of 'downtime' and make sure that we're in a better position to provide the best possible service to our residents. The resilience of the GOSS hosting has been well tested and proven. In fact we performed better than a benchmark of 10 Local Authority sites over the same period. ”

**SUE ROBERTS, WEBSITE DEVELOPMENT
PROJECT OWNER, NORTH
LANARKSHIRE COUNCIL**

“ We needed a robust and reliable system to deliver continuity of business for our community and our customer service operators with a high degree of confidence. GOSS provides a safety net of features - dual power supplies on all servers, daily back-ups, fire suppression and a direct fibre connection to our internet service provider - that helped to provide us with peace of mind. ”

**NEVILLE HIGMAN, TECHNICAL ANALYST,
DORSETFORYOU.COM**

“ GOSS Hosting gives us confidence that we will be able to deliver when demand is high and provides the flexibility to scale resources up and down, relative to the needs of the council and service users. ”

**CAROLINE ANDERTON, CUSTOMER
COMMUNICATIONS AND ENGAGEMENT
MANAGER, GLOUCESTERSHIRE
COUNTY COUNCIL**

Introducing GOSS Hosting

GOSS understands the importance of maintaining mission-critical websites and intranets. GOSS provides a fully-managed hosting service for websites and applications, with exceptional SLAs and round-the-clock support. Most importantly, it's built for optimum resilience, ensuring that whatever happens, your site will still be there to meet your customers' needs.

Customers using GOSS Hosting benefit from improved uptime and lower costs of IT infrastructure, support and maintenance.



A 100-MILLISECOND DELAY IN PAGE LOAD TIMES CAN CAUSE A 1% DROP IN SALES
(SOURCE: COMSCORE)

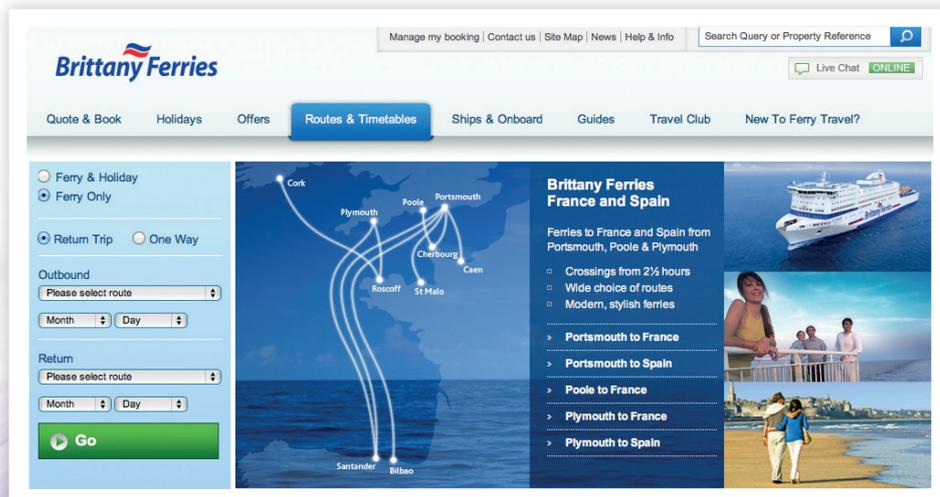
Key features

GOSS Hosting provides a range of options to give you and your website users the best experience possible, including:

- ▶ **Bespoke hosting contracts:** whatever you need, we can deliver it
- ▶ **Expert management:** your application is hosted on the latest server technologies and managed 24/7/365 by GOSS specialists
- ▶ **Reliability:** your website is hosted in a state of the art data centre with enterprise-grade security, backup and disaster recovery facilities for seamless business continuity
- ▶ **Clustering and load balancing for infinite scalability:** fully responsive to surges in demand
- ▶ **Exceptional SLAs:** giving you peace of mind that your site is in the very best hands

Why GOSS Interactive?

Leading edge web technology from GOSS Interactive powers some of the UK's leading websites, including the Met Office, Brittany Ferries, BBC, Berkeley Group, Virgin Trains and over 70 public sector organisations. Built around the multi-award-winning GOSS iCM content management system, our customer experience management tools and consultancy empower you to deliver web strategies that provide enhanced revenues and superior customer service.



“ Since we contracted GOSS to host www.brittany-ferries.co.uk, the increased uptime has seen a fourfold increase in the amount of people visiting the website – to over 7,000 per day. ”

**STEVE JAMES, SALES DIRECTOR,
BRITTANY FERRIES**

Get started today

GOSS Hosting is a secure and efficient hosting platform for even the most demanding of websites. Contact us to discover how we can help you make your site 24/7.

W: www.gossinteractive.com, **E:** enquiries@gossinteractive.com, **T:** 0844 880 3637

Find out more

See how your organisation can thrive with robust hosting.

www.gossinteractive.com/hosting